Acknowledgements

I would like to acknowledge the generous support, guidance and active cooperation of many individuals and institutions. I gratefully acknowledge my debts and deep sense of gratitude to my research supervisor, Prof Asok Kumar Sarkar, without his encouragement, sympathetic criticism and suggestions; it would not have been possible to complete the entire work. I am obliged to six corporations where I have done the case studies. In the absence of their support and cooperation, it would have been extremely difficult to complete this endeavor. I owe my special thanks to all the managers, who in spite of their busy schedule have extended all possible cooperation and made the study possible.

I am grateful to the Librarians and library staff of Association of Indian Universities. Jawaharlal Nehru University, Indian Institute of Public Administration, Management Development Institute, New Delhi, Indian Institute of Management, Calcutta, Tata Institute of Social Science, Mumbai, National Institute of Technology, and Assam University, Silchar etc for allowing me to consult all necessary materials.

I would like to place in record my heartfelt thanks to Sri B.K Deka, Mr. K. Islam, and Ms Ritumoni who have helped me during my data collection phases. I am grateful to Prof N.B. Biswas and Dr Tapan K. Basantia for their encouragement and necessary assistance in my data analysis process.

My sincerest thanks are also due to Prof Gopalji Mishra, Prof N.B. Dey. Prof G.Ram. Prof D.Chakraborty, Prof NVS Rao, Prof G.P.Pandey, Dr Bela Das, Dr B.S. Gunjal. Dr Subhabrata Dutta, Dr T.B. Sukai, Dr M. Ganga Bhuson, Dr M. Tineshwari Devi, Dr Sanjoy Roy, Dr Arup Barman, Dr Niranjan Roy, Dr Alok Sen, Dr Projit K Palit, Dr Nabendu Sen for encouraging me to complete this work.

I would like to thank to Sri Nijoy K Paul, who has encouraged me in various way to complete

the work. I would also like to thank Sri Chandrajit Nunia, Dr Manabendra Nath, Sri Raju

Dutta, and Sri Renu Dhar Rabha, who have extended all possible cooperation for the present

study.

Here, I would like to recall how my family members have helped me in my research. My

parents, Mrs Anjali Dhar and Late Purnendu Dhar taught me life's most valuable lessons and

shaped my ethos; I draw my strengths from their unrestricted love, unconditional support and

relentless encouragement. I can never thank them enough for being my parents. I am

indebted to my sisters, my in-laws, for their constant support and encouragement and best

wishes to complete the work. I am grateful to my wife Sanghita and son Rip whose love,

understanding and resounding encouragement paved the path in my journey. I consider my

self fortunate to have had a loving family support.

Silchar

26th July 2010

Mak Share (PULAK DHAR)

ii