Bibliography

Books

- Apte, G. (2004). Services marketing. New Delhi: Oxford University Press India.
- Baron, S. & Harris, K. (2003). *Services marketing text and cases*. Haryana: Replika Press Pvt. Ltd.
- Berry, L.L. & Parasuraman, A. (1991). *Marketing services: Competing through quality*. New York: The Free Press.
- Bhattacharjee, C. (2006). Services marketing: Concepts, planning and implementation. New Delhi: Excel Books.
- Dhawan, S. (2010). *Services marketing management: An international perspective.* New Delhi: Surendra Publications.
- Gronroos, C. (1990). Service management and marketing. Massachusetts: Lexington Books.
- Hernon, P. & Altman, E. (1996). *Service quality in academic libraries*. New Jersey: Ablex Publishing Corporation.
- Hoffman, D. & Bateson, J.E.G. (2010). *Marketing of services*. New Delhi: Cengage Learning India Private Limited.
- Hoffman, D. & Bateson, J.E.G. (2016). *Marketing of services: Concepts, strategies and cases*. Boston: Cengage Learning.
- Jauhari, V. & Dutta, K. (2009). *Services marketing, operations and management*. New Delhi: Oxford University Press India.
- Kotler, P., Armstrong, G., Saunders, J., & Wong, V. (2002). *Priciples of marketing*. London: Prentice-Hall.
- Kumar, P. (2010). *Marketing of hospitality and tourism services*. New Delhi: Tata McGraw Hill Education Private Limited.
- Lovelock, C., Wirtz, J. & Chatterjee, J. (2008). *Services marketing: People, technology, strategy a South Asian perspective*. New Delhi: Dorling Kindersley (India) Pvt. Ltd.
- Martin, L.L. & Kettner, P.M. (1996). *Measuring the performance of human service programs*. New Delhi: Sage Publications India Private Limited.
- Mishra, A. & Gupta, R. (2009). Customer service in retailing. New Delhi: Printman India.
- Noe, F.P., Uysal, M. & Magnini, V.P. (2010). *Tourist customer service satisfaction: An encounter approach*. New York: Routledge.
- Payne, A. (1998). *The essence of services marketing*. New Delhi: Prentice Hall of India Learning Private Limited

- Pride, W.M. & Ferrell, O.C. (2006). *Marketing concepts and strategies*. Boston: Houghton Mifflin Company.
- Rao, R.K.M. (2007). Services marketing. New Delhi: Dorling Kindersley (India) Pvt. Ltd.
- Schneider, B. & White, S.S. (2004). *Service quality research perspectives*. New Delhi: Sage Publications India Pvt. Ltd.
- Sharma, R.A. (2000). *Organizational theory and practice*. New Delhi: Tata McGraw Hill Education Private Limited.
- Srinivasan, R. (2012). *Services marketing the Indian context*. New Delhi: Prentice Hall of India Learning Private Limited.
- Venugopal, V. & Raghu, V. N. (2011). *Services marketing*. New Delhi: Himalaya Publishing House Pvt. Ltd.
- Verma, H.V. (2012). Services marketing text and cases. New Delhi: Dorling Kindersley (India) Pvt. Ltd.
- Weitz, B.A. & Wensley, R. (2002), *Handbook of marketing*, New Delhi: Sage Publications India Private Limited.
- Zeithaml, V.A. & Bitner, M.J. (1996). *Services marketing*. New Delhi: Tata McGraw Hill Education Private Limited.
- Zeithaml, V.A., Bitner, M. J., Gremler, D.D, & Pandit A. (2013). *Services marketing*. New Delhi: McGraw-Hill Education (India) Pvt. Ltd.

Research Papers in Journals

- Adhikari, K. & Paul, B. (2015). Assessing service quality gap in public sector banks of Silchar using SERVQUAL model. *Intellection: Bi-annual Interdisciplinary Research Journal, III* (1), 26-39.
- Adhikari, K. & Paul, B. (2015). Perceived service quality and customer satisfaction in public sector banks: An empirical study. *Vidyasagar University Journal of Commerce*, 20, 151-160.
- Adhikari, K. and Paul, B. (2014). Impact of service quality dimensions on customer satisfaction of public sector banks: An empirical study. *Kangleipak Business Review*, *VII*, 144-150.
- Agarwal, J. (2012). Customer satisfaction in Indian banking services (A study in Aligarh district). *International Journal of Computing and Business Research*, 3 (1), 1-12.
- Al-Fawzan, M. A. (2005). Assessing service quality in a Saudi bank. *Eng. Sci.*, 18 (1), 101-115.
- Al-Hawary, S., Alhamali, M. & Alghanim, S.A. (2011). Banking service quality provided by commercial banks and customer satisfaction. *American Journal of Scientific Research*, 223X (27), 68-83.

- Anand, V. & M., Selvaraj. (2012). Customer perception towards service quality in State Bank of India An empirical study. *Research Journal of Social Science and Management*, 2 (1), 67-74.
- Ananth, A., Ramesh, R. & Prabaharan, B. (2011). Service quality gap analysis in private sector banks-A customer's perspective. *Indian Journal of Commerce & Management Studies*, *II* (1), 245-252.
- Ariffin, A.A.M., Aziz, N.A. & Rahmam, M.R.Z.A. (2014). Gap analysis of bank's service quality (BANKQUAL): Local banks versus foreign banks. *Australian Journal of Basic and Applied Sciences*, 8(7), 417-422.
- Banerjee, N. & Sah, S. (2012). A comparative study of customers' perceptions of service quality dimensions between public and private banks in India. *International Journal of Business Administration*, 3 (5), 33-38.
- Berkley, B.J. & Gupta, A. (1994). Improving service quality with information technology. *International Journal of Information Management*, 14, 109-121.
- Bootwala, A. & Gokhru, A. (2012). A study on customers' perception on services provided by banks in the city of Ahmedabad. *Pacific Business Review International*, 5 (5), 109-120.
- Brahmbhatt, M. and Panelia, D. (2008). An assessment of service quality in banks. *Global Management Review*, 2 (4), 37-41.
- Broderick, A.J. & Vachirapornpuk, S. (2002). Service quality in internet banking: the importance of customer role. *Marketing Intelligence & Planning*, 20 (6), 327-335.
- Brogowicz, A.A., Delene, L.M. & Lyth, D.M. (1990). A synthesised service quality model with managerial implications. *International Journal of Service Industry Management*, 1 (1), 27-44.
- Cronin, J.J. & Taylor, S.A. (1992). Measuring service quality: A reexamination and extension. *Journal of Marketing*, 6, 55-68.
- Dabholkar, P.A. (1996). Consumer evaluations of new technology-based self-service operations: An investigation of alternative models. *International Journal of Research in Marketing*, 13 (1), 29-51.
- Dabholkar, P.A., Shepherd, C.D. & Thorpe, D.I. (2000). A comprehensive framework for service quality: An investigation of critical conceptual and measurement issues through a longitudinal study. *Journal of Retailing*, 76 (2), 131-139.
- Dash, S. K., Parwez, A. & Parwez, F. (2013). Service quality measurement and its evaluation of leading private banks of India in Delhi and NCR region: An analytical study. *International Journal of Contemporary Business Studies*, 4 (1), 33-46

- Devi, R. V. & Ramburuth, H. K. S. (2012). Assessing service quality in the Mauritian banking sector using SERVQUAL. *Prestige International Journal of Management & IT- Sanchayan*, *I*(1), 115-126.
- Dhar, R.K. & Kushwah, S.V. (2009). Service quality expectations and perceptions of public and private sector banks in India: A comparative study. *Indore Management Journal (IIM INDORE)*, 1 (3), 34-49.
- Dharmalingam, S. & Kanan, K.V. (2011). Customer perception on service quality of new private sector banks in Tamil Nadu- An empirical study. *Journal of Banking Financial Services and Insurance Research*, 1 (5), 39-48.
- Dinh, V. & Pickler, L. (2012). Examining service quality and customer satisfaction in the retail banking sector in Vietnam. *Journal of Relationship Marketing*, 11, 199–214.
- Frost, F.A. & Kumar, M. (2000). INTSERVQUAL: An internal adaptation of the GAP model in a large service organization. *Journal of Services Marketing*, 14 (5), 358-377.
- Ganesh, G. P. (2012). Measuring the service quality gap between the perceived and expected services in retail banking. *Journal of Accounting and Financial Management Research*, 2 (2), 24-33.
- Ganesh, K. S. (2012). SERVQUAL model for measuring service quality and analysis of behavioural intention of bank customers in Virudhunagar district. *Research Journal of Social Science and Management*, 1 (9), 10-22.
- Garg, S., Jindal, P. & Bhavet. (2013). A comparative study on customer satisfaction with service quality in public and private sector banks. *International Journal of Research in Commerce, IT & Management, 3*(1), 153-156.
- Ghost, S.F.H. & Gnanadhas, M.E. (2011). Impact of service quality in commercial banks on the customers satisfaction: An empirical study. *International Journal of Multidisciplinary Research*, 1(6), 19-33.
- Gronroos, C. (1984). A service quality model and its marketing implications. *European Journal of Marketing*, 18(4), 36-38.
- Haywood-Farmer, J. (1988). A conceptual model of service quality. *International Journal of Operations & Production Management*, 8 (6), 19-29.
- Hinson, R., Mohammed, A. & Mensah, R. (2006). Determinants of Ghanaian bank service quality in a universal banking dispensation. *Banks and Bank Systems*, 1 (2), 69-81.
- Ilyas, A., Nasir, H., Malik, M. R., Mirza, U. E. & Munir, S. (2013). Assessing the service quality of bank using SERVQUAL model. *Interdisciplinary Journal of Contemporary Research in Business*, 4 (11), 390-400.

- Jain, D. & Gaur, P. (2012). Perception of customers towards the quality of services provided by the banking sector- An empirical study. *International Journal of Management Sciences*, 1 (3), 1-20.
- Jain, V., Gupta, S. & Jain, S. (2012). Customer perception on service quality in banking sector with special reference to Indian private banks in Moradabad region. *International Journal of Research in Finance and Marketing*, 2 (2), 597-607.
- Javadi, M. H. M., Balochianzadeh, R. & Nasirzadeh, M. A. (2012). Gaps of service quality in private banks customers regarding SERVQUAL in Isfahan, Iran. *Journal of Sociological Research*, *3* (2), 68-83.
- Johnston, R. (1995). The determinants of service quality: Satisfiers and dissatisfiers. *International Journal of Service Industry Management*, 6 (5), 53-71.
- Judd, R.C. (1964). The case for redefining services. *Journal of Marketing*, 28 (1), 58-59.
- Kailash, M. (2011). An evaluation of customer perception on service quality in retail banking. *Indian Journal of Commerce & Management Studies, II* (4), 105-116.
- Karthikeyan, G. & Mayilvaganan, S. (2011). Service gap analysis A study with reference to public sector banks. *International Journal of Multidisciplinary Management Studies*, 1 (3), 234-241.
- Khalid, S., Mahmood, B., Abbas, M. & Hussain, S. (2011). Customer Satisfaction with service quality in conventional banking in Pakistan: The case of Faisalabad. *International Journal of Marketing Studies*, *3*(4), 165-170.
- Kheng, L.L., Mohamad, O., Ramayah, T. & Mosahab, R. (2010). The impact of service quality on customer loyalty: A study of banks in Penang, Malaysia. *International Journal of Marketing Studies*, 2 (2), 57-66.
- Krishundutt, M. & Parumasur, B. S. (2009). Using the conceptual model of service quality to map gaps in perceived service quality and hence, make recommendations for improvements. *International Retail and Marketing Review*, 5 (2), 41-58.
- Kumar, G.A. & Manjunath, S.J. (2012). Service quality impact on customer satisfaction- A study on ICICI banking in Mysore city. *International Journal of Engineering and Management Research*, 2 (4), 1-4.
- Kumar, P. & Nandi, V.T. (2011). Analyzing quality gap-case of public sector bank in South Delhi. *International Journal of Exclusive Management Research*, 1 (4).
- Kumari, V. & Rani, S. (2011). Customer perception of services quality in the retail banking sector, *European Journal of Business and Management*, *3* (3), 299-305.
- Kumbhar, M. (2011). Customers' satisfaction in ATM service: An empirical evidence from public and private sector banks in India. *Management Research and Practice*, *3* (2), 24-35.

- Ladhari, R. (2009). Assessment of the psychometric properties of SERVQUAL in the Canadian banking industry. *Journal of Financial Services Marketing*, 14 (1), 70–82.
- Lohani, M. B. & Shukla, K.K. (2011). Comparative study of customer perception towards services provided by public sector bank and private sector bank. *International Journal of Engineering and Management Sciences*, 2 (3), 143-147.
- Lohani, M.B. & Bhatia, P. (2012). Assessment of service quality in public and private sector banks of India with special reference to Lucknow city. *International Journal of Scientific and Research Publications*, 2 (10), 1-7.
- Malik, G. (2012). A comparative study on the service quality and customer satisfaction among private and public sector banks in India. *Pacific Business Review International*, 4 (3), 51-63.
- Malik, M.E., Naeem, B. & Arif, Z. (2011). Impact of perceived service quality on banking customer's loyalty. *Interdisciplinary Journal of Contemporary Research in Business*, *3* (8), 637-642.
- Mattsson, J. (1992). A service quality model based on ideal value standard. *International Journal of Service Industry Management*, 3 (3), 18-33.
- Mehta, P. (2012). Measuring service quality in retail banking sector in the context of Gujarat. *AIMS International Conference on Management*, 38-42.
- Mehta, A. (2014). Service quality Gap assessment in banking industry. *Research Journal of Social Science and Management*, 3 (10), 187-195.
- Miguel-Davila, J.A., Cabeza-Graca, L., Valdunciel, L. & Florez, M. (2010). Operations in banking: The service quality and effects on satisfaction and loyalty. *The Service Industries Journal*, 30 (13), 2163-2182.
- Mohammad, A.A.S. & Alhamadani, S.Y.M. (2011). Service quality perspectives and customer satisfaction in commercial banks working in Jordan. *Middle Eastern Finance and Economics*, 14, 60-69.
- Mohideen, A.K. (2011). Customer service satisfaction in Indian banking sector- A study in Visakhapatnam district. *Journal of Banking Financial Services and Insurance Research*, 1 (6), 25-35.
- Mualla. (2011). Measuring quality of bank services in Jordan: Gap analysis. *International Journal of Business and Social Science*, 2 (1), 51-58.
- Munusamy, J., Chelliah, S. & Mun, H.W. (2010). Service quality delivery and its impact on customer satisfaction in the banking sector in Malaysia. *International Journal of Innovation, Management and Technology*, 1(4), 398-399.
- Muthusamy, A. (2014). An evaluation of service quality gap in selected private sector banks. *International Journal of Research in Finance & Marketing*, 4 (2), 1-13.

- Muyeed, M. (2012). Customer perception on service quality in retail banking in developing countries- A case study. *International Journal of Marketing Studies*, 4 (2), 116-121.
- Nabi, N. (2012). Customer expectations of service quality: A study on private banks of Bangladesh. World Review of Business Research, 2 (4), 172 186.
- Nair, G.K. & Nair, H.K. (2013). A study on customer perception on service quality in commercial banks: An empirical study. *ZENITH International Journal of Multidisciplinary Research*, 3 (7), 35-47.
- Nalini, R., Amudha, R., Sujatha, V. & Radha, R. (2014). A pragmatic study on the service Gap analysis of an Indian public sector bank. *Business: Theory and Practice*, 15 (4), 381-389.
- Oh, H. (1999). Service quality, customer satisfaction and customer value: a holistic perspective. *International Journal of Hospitality Management*, 18, 67-82.
- Parasuraman, A., Zeithaml, V. & Berry, L.L. (1988). SERVQUAL A multi-item scale for measuring consumer perception of service quality. *Journal of Retailing*, 64 (1), 12-16.
- Parasuraman, A., Zeithaml, V.A., & Berry, L.L. (1985). A conceptual model of service quality and its implications for future research. *Journal of Marketing*, 49, 41-50.
- Patra, A. (2011). Service Quality in Private Banks: An assessment based on SERVQUAL measures. *International Journal of Research in Computer Application & Management Volume*, 1(5), 126-129.
- Ping, C.T.Y., Suki, N.M. & Suki, N.M. (2012). Service quality dimension effects on customer satisfaction towards e-banking. *Interdisciplinary Journal of Contemporary Research in Business*, 4(4), 741-751.
- Rahaman, M., Abdullah, M. & Rahman, A. (2011). Measuring service quality using SERVQUAL model: A study on private commercial banks in Bangladesh. *Business Management Dynamics*, *I* (1), 1-11.
- Rai, A. K. (2009). Service quality gap analysis in indian banks: An empirical study. *Paradigm, XIII* (2), 29-35.
- Rajaram, S. & Ganesh, K. (2011). Service gap analysis in private banks with special reference to Madurai and Virudhunagar districts. *ZENITH International Journal of Business Economics and Management Research*, 1(3), 112-125.
- Rathee, R., Deveshwar, A. & Rajain, P. (2014). To identify service quality gaps in banking sector: A study of private banks. *International Journal of Emerging Research in Management &Technology*, 3 (7), 101-106.
- Regan, W.J. (1963). The service revolution. Journal of Marketing, 27 (3), 57-62.
- Sadeghi, T. & Bemani, A. (2011). Assessing the quality of bank services by using the gap analysis model. *Asian Journal of Business Management Studies*, 2 (1), 14-23.

- Santhiyavalli, G. (2011). Customer's perception of service quality of State Bank of India- A factor analysis. *International Journal of Management and Business Studies*, 1 (3), 78-84.
- Santos, J. (2003). E-service quality: A model of virtual service quality dimensions. *Managing Service Quality*, 13 (3), 233-246.
- Seth, N. & Deshmukh, S.G. (2005). Service quality models: A review. *International Journal of Quality & Reliability Management*, 22 (9), 913-949.
- Shafie, S.N., Azmi, W. & Haron, S. (2004). Adopting and measuring customer service quality in Islamic banks: A case study of bank Islam Malaysia Berhad. *Journal of Muamalat and Islamic Finance Research*, 1 (1), 2-10.
- Shahin, A. & Samea, M. (2010). Developing the models of service quality gaps: A critical discussion. *Business Management and Strategy*, *I* (1), 1-11.
- Shanka, M.S. (2012). Bank service quality, customer satisfaction and loyalty in Ethiopian banking sector. *Journal of Business Administration and Management Science Research*, 1 (1), 1-9.
- Siddique, A., B., Karim, K.S. & Rahman, L. (2011). Customers' perception about the determinants of service quality of foreign and domestic banks: An empirical study on Bangladesh. *Journal of Business and Technology, IV* (1), 1-14.
- Singh, A.K. & Tripathi, S.K. (2007). Perceptual difference of quality in banking services: A study on Indian private sector banks. *Indian Management Studies Journal*, 11, 1-14.
- Singh, S. & Arora, R. (2011). A comparative study of banking services and customer satisfaction in public, private and foreign banks. *Journal of Economics*, 2 (1), 45-56.
- Singh, S.P. & Khurana, S. (2011). Analysis of service quality gap and customer satisfaction in private banks. *Gurukul Business Review*, 7, 13-18.
- Soteriou, A.C. & Stavrinides, Y. (2000). An internal customer service quality Data Envelope Analysis model for bank branches. *International Journal of Bank Marketing*, 18 (5), 246-252.
- Spreng, R.A. & Mackoy, R.D. (1996). An empirical examination of a model of perceived service quality and satisfaction. *Journal of retailing*, 72 (2), 201-214.
- Sweeney, J.C., Soutar, G.N. & Johnson, L.W. (1997). Retail service quality and perceived value. *Journal of Consumer Services*, 4 (1), 39-48.
- Tahir, I.M. & Bakar, N.M.A. (2007). Service quality gap and customers' satisfactions of commercial banks in Malaysia. *International Review of Business Research Papers*, 3 (4), 327-336.

- Tahir, I.M., Bakar, N.M.A. & Ismail, W.Z.W. (2008). Customer expectations and perceptions of service quality in Islamic banking: Evidence from Malaysia. *Journal of Islamic Economics, Banking and Finance*, 4 (3), 69-81.
- Talwar, S.P. (1994). Clear customer and product profitability models would be ensured. IBA Bulletin, XVI (1), 15
- Teas, K.R. (1993). Expectations, performance evaluation, and consumers' perceptions of quality. *Journal of Marketing*, *57*, 18-34.
- Tripathi, S. (2013). An empirical study Awareness of customers on service quality of public sector banks in Varanasi. *Journal of Business Management & Social Sciences Research* (*JBM&SSR*), 2 (1), 24-29.
- Urban, W. (2009). Service quality gaps and their role in service enterprises development. Technological and Economic Development of Economy Baltic Journal on Sustainability, 15 (4), 631–645.
- Yavas, U., Bilgin, Z. & Shemwell, D.J. (1997). Service quality in the banking sector in an emerging economy: A consumer survey. *International Journal of Bank Marketing*, 15 (6), 217-223.
- Zeithaml, V.A., Parasuraman, A. and Berry, L.L. (1985). Problems and strategies in service marketing. *Journal of Marketing*, 49 (2), 33-46.
- Zhu, F.X., Wymer, W.J. & Chen, I. (2002). IT-based services and service quality in consumer banking. *International Journal of Service Industry Management*, 13 (1), 69-90.

Research Papers in Edited Volume

- Brown, S.W. & Bitner, M.J. (2007). Mandating a service revolution for marketing. In Robert, F.L. & Stephen, L.V. (Eds). *The Service-Dominant Logic of Marketing: Dialog, Debate and Directions* (pp. 393-405). Armonk: M.E. Sharpe.
- Lewis, R. C. & Booms, B.H. (1983). The marketing aspects of service quality. In Leonard, L.B., G. Lynn S. & George, U. (Eds). *Emerging Perspectives on Services Marketing* (pp. 25-28). Chicago: American Marketing Association.
- Shahin, A. (2006). SERVQUAL and model of service quality gaps: A framework for determining and prioritizing critical factors in delivering quality services. In Partha Sarathy V. (Ed). *Service quality An introduction* (pp. 117-131). Andhra Pradesh: ICFAI University Press.

Ph.D Thesis

- Anuradha, C. (2012). *Quality of service evaluation: A study with reference to public sector banks in Chennai district.* Ph.D. Thesis. Tamil Nadu: Department of Business Administration, Manonmaniam Sundaranar University.
- Bansal, G. (2012). *Customers' perception & satisfaction in organized retail sector in India*. Ph.D. Thesis. Patiala: School of Management Studies, Punjabi University.

- Bexley, J.B. (2005). Service quality: An empirical study of expectations versus perceptions in the delivery of financial services in community banks. Ph.D. Thesis. United Kingdom: Department of Marketing, University of Stirling.
- Chowdhury, S. (1983). Growth of commercial banking in Cachar and its impact on the economy of the district with special reference to nationalized banks. Ph.D Thesis. Guwahati: Department of Commerce, Gauhati University.
- Dey, N.B. (1980). Small scale industries in Cachar district their growth problems and prospects. Ph.D Thesis. Guwahati: Department of Commerce, Gauhati University.
- Elmayar, A. (2011). Assessing the perceived service quality levels in the Libyan private and public banking sectors: A customer perspective. Ph.D Thesis. Emgland: Department of Business and Management, University of Northumbria.
- Goplani, R. (2014). Service quality management in retail banking a comparative study of selected public and private sector banks of Ahmedabad. Ph.D. Thesis. Bhavnagar: Department of Business Administration, Bhavnagar University.
- Krishnan, A.K.K. (2013). A study on measuring service quality and its impact on customer satisfaction in banking and insurance sector. Ph.D. Thesis. Bhavnagar: Department of Business Administration, Maharaja Krishnakumarsinhji Bhavnagar University.
- Meenakumari, S. (2008). A Study on service quality dimensions with special reference to banking sectors. Ph.D. Thesis. Chennai: Faculty of Management Studies, Anna University.
- Shankari, L. (2009). *Service quality of banks in Salem district*. Ph.D. Thesis. Salem: Department of Commerce, Periyar University.
- Vemula, H. (2012). A study on Indian consumers' service quality perception and satisfaction in retail banking (with special reference to Hyderabad.) Ph.D. Thesis. Arunachal Pradesh: Department of Commerce & Business Administration, Acharya Nagarjuna University.

Statistical Publications, Annual Report and Bulletin

- Directorate of Census Operation (2011). *District Census Handbook*, Cachar: Government of Assam, Guwahati: Author.
- Government of Assam (2015). *Statistical Hand Book of Assam*, Directorate of Economics and Statistics, Assam: Author.
- Government of Assam (2014). Economic Survey of Assam, Guwahati: Author.
- Lead Bank (UBI). Annual Credit Plan (2015). Cachar.
- Office Records of Regional Office (SBI), Cachar.
- Office Records of Regional Office (UBI), Cachar.

Website

www.cachar.nic.in

www.cacharzilla parishad.co. in

www. as samtour is m. gov. in

www.assamtribune.com

www.macorr.com

www.assamifno.com

www.assam.org

www.censusindia.gov.in
