

Doctor-patient relationship: A sociological study of government hospitals in Manipur

INTERVIEW SCHEDULE

Section A.

1. Type of Visit:
 - a) First Visit
 - b) Second Visit or more
 - c) Follow up
 - d) Referral

2. Age:

3. Gender :
 - a) Male
 - b) Female

4. Marital Status :
 - a) Married
 - b) Un Married
 - c) Separated
 - d) Divorced
 - e) Widowed

5. Language:
 - a) Speak
 - b) Write
 - c) Speak and Write

6. Residence :

7. Distance up to the Hospital:

8. Transport you've availed to come:

9. Religion:

- a) Hindu
- b) Christian
- c) Muslim
- d) Others (Specify)

10. Caste/Tribe/OBC/General/Others (Specify):

11. Education:

- a) Illiterate
- b) Primary
- c) High School
- d) Secondary
- e) Graduate
- f) Post-Graduate and above

12. Occupation:

- a) Govt. Employed
- b) Professional
- c) Self-employed
- d) Unemployed
- e) House -wife

13. Average income per month (in Rupees):

14. Rural /Urban Background :

15. Reason for preferring a particular hospital:

Section B.

16. Duration of time spent (waiting time) before consultation:

- a) Less than 30 min.
- b) More than 30 min.
- c) More than 1 hour

17. Were you satisfied with the registration system?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

18. Were you satisfied with the interaction you had with the doctor about your problem?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

19. Were you satisfied with the chance given by doctors to fully express your problems?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

20. Were you satisfied with the encouragement given to you to clarify about your illness?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

21. Were you satisfied with the response of the doctor on your enquiry about illness and treatment?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

22. Were you satisfied with the information provided about the illness and treatment?
- a) Satisfied
 - b) Moderately satisfied
 - c) Dissatisfied

Section C.

23. In general what do you think about doctors now-a-days?

- a) Doing service to humanity
- b) After money
- c) Others(specify)

24. Your opinion about government doctors seeing patients at home/private clinic?

- a) Agree
- b) Uncertain
- c) Disagree

25. What is your opinion about the behavior of the doctors?

- a) Friendly
- b) Normal
- c) Not Friendly

26. What is your opinion on alternative medicine?

- a) Agree
- b) Uncertain
- c) Disagree

27. What is your opinion about faith on doctors?

- a) Full faith
- b) Little faith
- c) No faith

28. Did the doctor explain things in a way that was easy to understand?

- a) Yes
- b) No

29. Did the doctor advice for investigation?

- a) Yes
- b) No

30. If Yes in Q. 29, do you think the investigations were necessary?

- a) Yes
- b) No

31. Did the doctor discuss about any follow-up plans?

- a) Yes
- b) No

32. Would you recommend the hospital to friends and relatives?

- a) Yes
- b) No

(III)

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INTERVIEW SCHEDULE

Section A.

- 1) Duration of stay in the hospital:
- 2) Age:
- 3) Gender :
 - a) Male
 - b) Female
- 4) Marital Status :
 - a) Married
 - b) Un-married
 - c) Separated
 - d) Divorced
 - e) Widowed
- 5) Language:
 - a) Speak
 - b) Write
 - c) Speak and Write
- 6) Residence :
- 7) Distance up to the hospital:
- 8) Transport you avail to come to the hospital:

- 9) Religion:
- a) Hindu
 - b) Christian
 - c) Muslim
 - d) Others (Specify)
- 10) Caste/Tribe/OBC/General/Others (specify):
- 11) Education:
- a) Illiterate
 - b) Primary
 - c) High School
 - d) Secondary
 - e) Graduate
 - f) Post-Graduate and above
- 12) Occupation:
- a) Govt. Employed
 - b) Professional
 - c) Self-employed
 - d) Unemployed
 - e) House-wife
- 13) Average income per month (in Rupees):
- 14) Rural /Urban Background :
- 15) Reason for preferring a particular hospital:

Section B.

16) Are you satisfied with the doctors' concern about your illness and treatment?

- a) Satisfied
- b) Moderately satisfied
- c) Not satisfied

17) Are you satisfied with the information provided about illness and treatment?

- a) Satisfied
- b) Moderately satisfied
- c) Not satisfied

18) Are you satisfied with the instruction of doctors about diet and preventive measures?

- a) Satisfied
- b) Moderately satisfied
- c) Not satisfied

19) Are you satisfied with the response of the doctors on your enquiry about illness and treatment?

- a) Satisfied
- b) Moderately satisfied
- c) Not satisfied

20) Are you satisfied with the role of the staff in the ward?

- a) Satisfied
- b) Moderately satisfied
- c) Not satisfied

21) Are you satisfied with the privacy maintained in the ward?

- a) Satisfied
- b) Moderately satisfied
- c) Not satisfied

Section C.

22) How do you feel about the behavior of the doctors?

- a) Friendly
- b) Normal
- c) Not friendly

23) How often the physical examination done during their ward round?

- a) Daily
- b) Sometimes
- c) Occasional

24) Do the doctors advise for outside investigation?

- a) Yes
- b) No

25) If, yes in Q. 3, what do you think the reason for outside investigation?

- a) No Facility
- b) For better accuracy
- c) Others (specify)

26) How is your Trust/Faith on the doctors?

- a) Full faith
- b) Little faith
- c) No faith

27) Do you think that the doctors spend enough time with you?

- a) Yes
- b) No

28) Do the doctors explain things in a way that was easy to understand?

- a) Yes
- b) No

29) How the final decisions on treatment are made?

- a) By the doctor
- b) By the patient
- c) Through equal negotiation
- d) Family members
- e) Others (Specify)

30) Would you recommend the hospital to friends and relatives?

- a) Yes
- b) No

Interview Guide

1. Views on the status of doctor patients relationship in Manipur
2. Main causes of conflict between doctors and patients in Manipur
3. Professional & Personal Satisfaction
4. Role of doctors, Patients and other staffs
5. Views on patients and society
6. Suggestions for a healthy doctor-patient relationship