

## **Appendix**

**Doctor-patient relationship: A sociological study of government hospitals in Manipur**

**QUESTIONNAIRE**

**Section A.**

1. Age:
  
2. Gender:
  - a) Male
  - b) Female
  
3. Marital Status:
  - a) Married
  - b) Unmarried
  - c) Divorced
  - d) Separated
  - e) Widowed
  
4. Religion:
  - a) Hindu
  - b) Christian
  - c) Muslim
  - d) Others (please specify)
  
5. Type of School the respondent matriculated
  - a) Private
  - b) Government
  - c) Others
  
6. Social Background:
  - a) Rural
  - b) Urban
  
7. Faculty position/Designation and qualification:

8. Parents' educational qualification and occupation:

a) Father -

b) Mother -

9. Education Qualification of:

a) Brothers

b) Sisters

10. Year of entry into medical profession:

11. Kindly specify in order of priority:

a) Research ( )

b) Teaching ( )

c) Patient Care ( )

12. Do you consider the practice of medicine in Govt. hospital a:

(a) Profession

(b) Job

(c) Vocation

(d) Service

13. What do you like best about being a doctor?

14. What do you like least about being a doctor?

15. What, in your opinion, should be the principal aim of a doctor in our state?

**Section B.**

16. Do you get sufficient time for family life, social and cultural activities and leisure?

- a) Yes
- b) No

17. Are you satisfied with the due recognition and respect you receive from the public?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

18. Are you satisfied with the working hours?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

19. Are you satisfied with the co-operation you get from the patients?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

20. Are you satisfied with the behavior of the patients?

- a) Satisfied
- b) Moderately satisfied
- c) Dissatisfied

**Section C.**

21. What are the main difficulties or constraints you face in performing your duties as a doctor?

22. Whom do you perceive as Problem Patients?

23. What in your opinion is the main cause of conflict between doctors and patients?

24. Do you prefer treating the elderly or the young patients? Give Reasons.

25. What in your opinion is the Society's role in improving doctor-patient relationship?

26. Suggestions for strengthening doc-patient relationship:

**Section D.**

27. To what extent it is necessary to tell the patient about the treatment and illness to make him satisfied?
- a) To great extent
  - b) To some extent
  - c) Not at all
28. To what extent your hospital requires more equipment?
- a) To great extent
  - b) To some extent
  - c) Not at al
29. To what extent your hospital needs more medicines?
- a) To great extent
  - b) To some extent
  - c) Not at all
30. To what extent your hospital requires additional beds?
- a) To great extent
  - b) To some extent
  - c) Not at all
31. To what extent do you think lack of co-ordination between various people and departments in a hospital are responsible for patients' dissatisfaction?
- a) To great extent
  - b) To some extent
  - c) Not at all
32. To what extent do you think the role of Media affect the public in reporting health issues?
- a) To great extent
  - b) To some extent
  - c) Not at all
33. To what extent do you think the need for patient complaint/grievance redressal mechanism introduced at the point of service delivery?
- a) To great extent
  - b) To some extent
  - c) c ) Not at all

**Section E.**

Comment about your hospital on :

34. Medical Care:

- a) Very Poor
- b) Poor
- c) Average
- d) Good
- e) Excellent

35. Appreciation and trust in the work-groups:

- a) Very Poor
- b) Poor
- c) Average
- d) Good
- e) Excellent

36. Professional Growth:

- a) Very Poor
- b) Poor
- c) Average
- d) Good
- e) Excellent

37. Pay:

- a) Very Poor
- b) Poor
- c) Average
- d) Good
- e) Excellent

38. Clarity of rules and regulation:

- a) Very Poor
- b) Poor
- c) Average
- d) Good
- e) Excellent

39. Nurse' role performance:

- a) Very Poor
- b) Poor
- c) Average
- d) Good
- e) Excellent

40. Inter-departmental co-ordination:

- a) Very Poor
- b) Poor
- c) Average
- d) Good
- e) Excellent