

TDC Even Semester Exam., 2019

UNIT—II

BUSINESS ADMINISTRATION

(2nd Semester)

Course No. : BBAE-203

(Organizational Behaviour)

Full Marks : 50

Pass Marks : 17

Time : 2 hours

*The figures in the margin indicate full marks
for the questions*

Answer **five** questions, selecting **one** from each Unit

UNIT—I

1. What do you mean by organization? Discuss the importance to study organizational behaviour. 2+8=10
2. Critically analyze organizational behaviour models of the following : 5×2=10
 - (a) Autocratic
 - (b) Custodian

3. What is individual behaviour? Explain the factors which affect the individual behaviour. 2+8=10
4. Explain any two models of man. 5+5=10

UNIT—III

5. Define personality. What are the major factors which shape the personality of an individual? 2+8=10
6. What is learning? Discuss the factors which affects learning. 2+8=10

UNIT—IV

7. What is transactional analysis? Discuss the Johari Window model of self awareness. 2+8=10
8. Explain the following : 5+5=10
 - (a) Life script
 - (b) Life positions

(3)

UNIT—V

9. What do you mean by group? Discuss the characteristics of formal and informal group.
2+8=10
10. What is organizational conflict? Discuss the positive and negative aspects of conflict.
2+8=10

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