## UNIT-III

5. List down some important positive and negative outcomes of organisational politics. Why do employees resort to organisational politics?

8+6=14

 Discuss the four metaphors of organisational politics. Also throw some light on strategies that may be adopted to reduce the negative effects of organisational politics.

## UNIT-IV

- From the point of view of management. How will you identify prospective leaders in your organisation? Elaborate your answer with appropriate examples.
  14
- 8. Illustrate and critically analyse the 'Path-Goal' theory of leadership. 14

## UNIT-V

- 9. Illustrate and analyse the conflict Resolution Techniques. 14
- 10. (a) Discuss the different types of conflict.
  - (b) Also describe the different sources of conflict. 7+7=14

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# PG Odd Semester Examination, 2022

## **COMMERCE**

(1st Semester)

Course No.: COMCC-501 (Organisational Behaviour)

*Full Marks: 70 Pass Marks: 28* 

Time: 3 hours

The figures in the right margin indicate full marks for the question. Answer any five questions, taking one from each unit.

### UNIT-I

- 1. Critically analyse 'Pavolnian Theory' of learning and explain its utility in organisational behaviour. 14
- 2. Explain the OCEAN model of personality. Also identify the relationship between personality and attitude with proper example. 8+6=14

#### UNIT-II

- 3. Compare and contrast between 'Distress and Eustress'. List down some 'Stress Coping' strategies that may be adopted in an organisation to manage stress. 7+7=14
- Define 'Organisational Culture'. Discuss the various dimensions of organisational culture. Write a note on 'Clan Culture'. 4+6+4=14